Kayland Childress

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A seasoned Web Developer and Graphic Designer with 3+ years of experience in creating visually compelling and user-friendly digital experiences. Adept at front-end development, UI/UX design, and responsive web design, with a strong command of HTML, CSS, JavaScript, and Adobe Creative Suite. Proven ability to translate client requirements into innovative solutions that enhance brand identity and user engagement. A collaborative team player with excellent problem-solving skills, committed to delivering high-quality work on time and within budget. Passionate about staying current with industry trends and continuously improving technical and design skills.

# Experience

## 2021 – PRESENT

### Technical Support | Asurion | Nashville, TN

* Diagnose and troubleshoot a wide range of hardware, software, and network issues, ensuring minimal downtime and optimal system performance.
* Patched software and installed updated versions to eliminate security vulnerabilities and protect sensitive data.
* Filed insurance claims for devices with issues that could not be resolved though standard troubleshooting, streamlining the repair or replacement process for clients.

## 2020 – 2021

### EKG Technician | UAMS | Little Rock, AR

* Scheduled patients for EKG testing and conducted follow-up calls to confirm appointments and address any questions.
* Edited and prepared final test results for physician analysis, ensuring accuracy and completeness.
* Closely monitored patient conditions during test, promptly alerting the physician if patients exhibited signs of stress or adverse reactions.

## 2019 – 2021

### Monitor Technician/Unit Secretary | Cornerstone Hospital Group | Little Rock, AR

* Monitored cardiac rhythms across multiple floors, ensuring patient safety and prompt response to any abnormalities.
* Utilized Electronic Medical Records (EMR) systems for efficient management of paperwork, billing, patient updates and discharges.
* Managed phone inquiries, facilitated call transfers, and initiated hospital-wide codes, contributing to effective communication and emergency response.

# Skills Summary

* **HTML/CSS:** Proficient in creating responsive and accessible web designs using HTML5 and CSS.
* **JavaScript:** Experience with popular frameworks and libraries such as React.js or Vue.js for building scalable and modular front-end applications.
* **Responsive Design:** Skilled in designing websites that work across multiple devices and screen sizes.
* **Cross Browser Compatibility:** Ensuring websites work correctly across different web browsers.
* **Web Performance Optimization:** Techniques to enhance website speed and performance.
* **Adobe Creative Suite:** Proficient in Photoshop, Illustrator, InDesign, and Premiere Pro.
* **Typography:** Strong understanding of font pairing and text layout.
* **UI/UX Design:** Knowledge of user interface and user experience design principles.
* **Wireframing and Prototyping:** Experience with tools like Figma and Framer.
* **Digital Illustration:** Ability to create custom vector graphics and illustrations.

# Education

## MAY 2025 • 3.8 GPA

### Bachelor of Arts Web Development and Design | University of Arkansas at Little Rock | Little Rock, AR

## MAY 2022 • 3.47 GPA

### Associate of Arts General Studies | National Park College | Hot Springs, AR

# Affiliations

* The Society for Collegiate Leadership & Achievement • February 2024-Present