Kayland Childress

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A seasoned Web Developer and Graphic Designer with 3+ years of experience in creating visually compelling and user-friendly digital experiences. Adept at front-end development, UI/UX design, and responsive web design, with a strong command of HTML, CSS, JavaScript, and Adobe Creative Suite. Proven ability to translate client requirements into innovative solutions that enhance brand identity and user engagement. A collaborative team player with excellent problem-solving skills, committed to delivering high-quality work on time and within budget. Passionate about staying current with industry trends and continuously improving technical and design skills.

Experience

2021 – PRESENT
Technical Support | Asurion | Nashville, TN

- Diagnose and troubleshoot a wide range of hardware, software, and network issues, ensuring minimal downtime and optimal system performance.
- Patched software and installed updated versions to eliminate security vulnerabilities and protect sensitive data.
- Filed insurance claims for devices with issues that could not be resolved though standard troubleshooting, streamlining the repair or replacement process for clients.

2020 – 2021
EKG Technician | UAMS | Little Rock, AR

- Scheduled patients for EKG testing and conducted follow-up calls to confirm appointments and address any questions.
- Edited and prepared final test results for physician analysis, ensuring accuracy and completeness.
- Closely monitored patient conditions during test, promptly alerting the physician if patients exhibited signs of stress or adverse reactions.

2019 – 2021
Monitor Technician/Unit Secretary | Cornerstone Hospital Group | Little Rock, AR

- Monitored cardiac rhythms across multiple floors, ensuring patient safety and prompt response to any abnormalities.
- Utilized Electronic Medical Records (EMR) systems for efficient management of paperwork, billing, patient updates and discharges.
- Managed phone inquiries, facilitated call transfers, and initiated hospital-wide codes, contributing to effective communication and emergency response.

Skills Summary

- **HTML/CSS:** Proficient in creating responsive and accessible web designs using HTML5 and CSS.

- **JavaScript:** Experience with popular frameworks and libraries such as React.js or Vue.js for building scalable and modular front-end applications.
- **Responsive Design:** Skilled in designing websites that work across multiple devices and screen sizes.
- **Cross Browser Compatibility:** Ensuring websites work correctly across different web browsers.
- **Web Performance Optimization:** Techniques to enhance website speed and performance.
- **Adobe Creative Suite:** Proficient in Photoshop, Illustrator, InDesign, and Premiere Pro.
- **Typography:** Strong understanding of font pairing and text layout.
- **UI/UX Design:** Knowledge of user interface and user experience design principles.
- **Wireframing and Prototyping:** Experience with tools like Figma and Framer.
- **Digital Illustration:** Ability to create custom vector graphics and illustrations.

Education

MAY 2025 • 3.8 GPA

Bachelor of Arts Web Development and Design | University of Arkansas at Little Rock | Little Rock, AR

MAY 2022 • 3.47 GPA

Associate of Arts General Studies | National Park College | Hot Springs, AR

Affiliations

- The Society for Collegiate Leadership & Achievement • February 2024-Present